

Zetafax 2009

Technical Information & Supported Platforms

Below is a list of the supported platforms for Zetafax 2009 and the recommended minimum specifications required to run Zetafax on them successfully.

Zetafax Server

- Microsoft Windows Server® 2008 (32 bit & 64 bit): 1GHz Pentium®-compatible CPU or faster, 1GB RAM (1.5GB recommended), compatible fax device
- Microsoft Windows Server® 2003 (32 bit & 64 bit): 550MHz Pentium®-compatible CPU or faster, 512MB RAM (1GB recommended), compatible fax device
- Microsoft® Small Business Server 2003: 550MHz Pentium-compatible CPU or faster, 512MB RAM (1GB recommended), compatible fax device
- Microsoft Windows Vista Business, Enterprise or Ultimate Edition (32 bit & 64 bit): 1GHz Pentium-compatible CPU or faster, 1GB RAM (1.5GB recommended), compatible fax device
- Windows® XP Professional: 300MHz Pentium-compatible CPU or faster, 512MB RAM (1GB recommended), compatible fax device

To support over 10 users, a server operating system is required e.g. Windows Server 2003.

To support over 25 users, multiple fax lines or when using the Email Gateway, we recommend you use a dedicated fax server.

Virtualisation

- VMWare ESX (32 bit & 64 bit)
- VMWare ESXi (32 bit & 64 bit)

Zetafax Client

- Microsoft Windows Server® 2008 (32 bit & 64 bit)
- Microsoft Windows Server 2003 (32 bit & 64 bit)
- Microsoft Windows Vista Business, Enterprise or Ultimate Edition (32 bit & 64 bit)
- Microsoft Windows® XP Professional (32 bit)
- Microsoft Windows Terminal Services or Citrix Presentation Server 4 and 4.5 with Microsoft Windows Server 2008 (32 bit & 64 bit) or Windows Server 2003 (32 bit & 64 bit)

Zetafax Application Servers

- Microsoft Windows Server 2008 Terminal Services
- Microsoft Windows Server 2003 Terminal Services
- Microsoft Windows 2000 Terminal Services
- Citrix MetaFrame versions 1.8 or XP
- Citrix MetaFrame Presentation Server 3 and 4

If using Zetafax in application server environments, we recommend you use a dedicated fax server and install the Zetafax Client only on the application server.

Zetafax Email Gateway

- Microsoft Exchange 2003 & 2007, with Microsoft Outlook version 2003 & 2007
- Lotus® Domino® 6.5, 7 & 8
- SMTP Server

Zetafax SMTP Server

The Zetafax SMTP Server is compliant with the SMTP/POP3 Internet email protocols. These SMTP email servers have been tested and verified by Equisys:

- Exchange 2003/2007*
- Qualcomm Eudora WorldMail Sever v2.0
- PostOffice Software.Com
- Sendmail for UNIX

*Note: Zetafax has native integration with Exchange using Exchange connectors, rather than the SMTP Server. The Exchange connectors also provide forms and extensions enabling advanced functionality within Microsoft Outlook. For information on how to install and configure the Zetafax Email Gateway for Microsoft Exchange, refer to the Zetafax Configuration online help.

The Zetafax SMTP Server supports these POP3 clients:

- Microsoft Outlook 2003 and later
- Microsoft Outlook Express 5 and 6
- Qualcomm Eudora 4.3

Fax Devices

Zetafax supports these fax types:

- Standard mode (200x100 dpi), Fine mode (200x200 dpi)
- Group III Fax
- Dialogic/Brooktrout intelligent fax boards (see below)
- SR140 (FoIP)
- Class 1, Class 2, Class 2.0 and Class 2.1 fax modems
- Active CAPI 2.0 ISDN controllers (supporting T.30 protocol)
- IP control call software (combined with phone system which supports IP)

Supported Brooktrout/Dialogic Boards

Zetafax Server provides support for a variety of Brooktrout and Dialogic intelligent fax boards. The type of board that you choose should be based upon the Operating System that you install the Zetafax Server on and also on your faxing requirements. For more information on the available range of Brooktrout boards, you can visit the dialogic website.

	Windows XP 32 bit Professional	Windows Vista (32 & 64 bit)	Windows 2003 Server 32 bit	Windows 2003 Server 64 bit	Windows 2008 Server 32 bit	Windows 2008 Server 64 bit	Windows 2003 Server on VMWare*	Windows 2008 Server on VMWare*
Trufax BRI	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
Trufax Analog (full length)	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
Trufax Analog (half length)	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
TR1034 PRI (E1/T1)	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
TR1034 BRI	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
TR1034 Analog	Supported	Not supported	Supported	Supported	Supported	Supported	Not supported	Not supported
Eicon Diva Server	Not supported	Not supported	Supported	Not supported	Supported	Not supported	Not supported	Not supported
Eicon Diva Server PRI	Not supported	Not supported	Supported	Not supported	Supported	Not supported	Not supported	Not supported
SR140	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported	Supported

Zetafax Server includes support for the following:

Notes * VMWare versions ESX and ESXi 3.5 (32 & 64 bit)

- Windows Server® 2003, Standard Edition, Service Pack 2
- Windows Server 2003, Enterprise Edition, 32-bit version, Service Pack 2
- Windows Server 2003 x64 Editions, Service Pack 2x86-64, Intel 64-Bit Xeon; Intel Pentium with EM64T

Note: Because a Windows defect was introduced with Service Pack 4, use Windows Update 822831 to assist in software installation.

What is E1/T1?

E1/T1 refers to the type of line that is attached to the Brooktrout board. T1 lines are commonly found in the USA, and can be either T1-ISDN or T1-Robbed-bit. E1 lines are ISDN. Both of these types of line are also referred to as PRI (Primary Rate ISDN)

Please note that the following board combinations are not supported in the same machine:

- TR114 and TruFax-Analog ISA/PCI
- TR114 E1/T1 and TR114 BRI
- TR114 E1/T1 and TR114 Analog
- TR114 ISA and either TR114 or TruFax Analog PCI
- Trufax boards and TR1034 boards

Software updates may be required before this board functions correctly on the specified Operating System.

Scanners and Printers

Zetafax supports these scanners and printers:

- TWAIN compatible scanners
- Hewlett Packard 8100C Digital Sender*
- Hewlett Packard 9100 Digital Sender
- Hewlett Packard Network ScanJet 5
- Windows compatible graphics printers

*Only supported with the SMTP Server.

File formats

- Most graphics file formats (including ASCII, BMP, DCX, EPS bitmaps, Epson FX and LQ series, GIF, JPEG, PCX, PICT, Targa, and TIFF) can be submitted to the Zetafax Server and sent as faxes.
- As an option, you can license the Zetafax Document Conversion add-on. It allows the Zetafax Server to convert over 225 document file types into fax format, without access to the authoring application.
- To send any other file format as a fax, you can print from the application that created it.

Supported languages

- Danish
- Dutch
- English (British)
- English (United States)
- French
- German
- Greek
- Hebrew
- Italian
- Norwegian
- Polish
- Portuguese
- Spanish
- Swedish

Equisys plc Equisys House, 32 Southwark Bridge Road, London SE1 9EU, UK
T +44 (0)20 7203 4000 F +44 (0)20 7203 4005 E sales@equisys.com

Equisys Inc 30000 Mill Creek Avenue, Suite 335, Alpharetta, GA 30022, USA
T +1 (770) 772 7201 F +1 (770) 442 5789 email: sales@usa.equisys.com

equisys
ZETAfax[®]
Point. Click. Fax.